



## **Ben Franklin Transit Bus Pass Q & A**

### **Q. Who qualifies for a bus pass?**

**A.** Ben Franklin Transit passes are provided as a courtesy to secondary students residing further than 1 radius mile of their school of attendance and not in an area served by a school bus. If there is a neighborhood bus route in your neighborhood your student is not eligible.

### **Q. What is a radius mile?**

**A.** A radius mile is “as the crow flies”, not as you would walk or drive from your home to school.

### **Q. My student is on free and reduced, do they qualify?**

**A.** A student's free and reduced status does not qualify them for a bus pass. A student's registered resident address in Power School determines eligibility.

### **Q. Our family shares custody and our student rides a school bus from Mom's. Does my student qualify to get to/from Dad's?**

**A.** All students are allowed one address to qualify for a bus pass. The registered resident address in Power School determines eligibility. Mailing addresses are not resident addresses and do not qualify a student for a bus pass.

### **Q. My student is participating in after school programs. Do they qualify?**

**A.** No. Bus passes are issued to students for getting to/from school only. If your student needs a bus pass to get home after participating in clubs or sports you will need to provide them with one. Bus passes can be purchased at Three Rivers Transit Station or at your local grocery store customer service booth.

### **Q. How do I add my student to the list?**

**A.** A list is generated based on registration information from Power School and most eligible students are already on the list. If you have moved or your student's name is not on the list we can look them up in Power School and verify eligibility.

### **Q. We have moved. How do we update our address?**

**A.** Your student's school registrar is the only person who can change your student's address. Please contact them directly to do so. You may need proof of residency to show them. Once your address has been updated and is viewable in Power School eligibility for your new address can be determined. You may call the routing desk at 967-6155 to check your status.

### **Q. What does my student need when they come to sign for a bus pass?**

**A.** Students must present the current year school issued student ID card, a state issued driver permit or driver license. A valid local library card may also be shown as long as it has their picture on it. All students are issued a student ID card from their school. If your student does not have one they should go to the office of their school and request one. There may be a fee if your student is replacing a lost student ID. **No ID, No pass.**

A parent may sign for their students bus pass if the student has no form of picture ID. Anyone unable to come during the designated distribution times should call 967-6150 and schedule a time to come by and pick up your students bus pass. During distribution there are times when the passes are not in the building and we will not be able to assist you.

**Q. When and where does my student obtain a bus pass?**

A. If you want your eligible student to have a bus pass they must sign for it by the 10<sup>th</sup> of each month or they will not get one. Do not go to Ben Franklin Transit and try to obtain a school issued bus pass. They cannot help you.

Distribution of the next month's pass begins the last week of the current month. A schedule will be posted at Hanford High, Delta High, River's Edge and Chief Joseph. If your student is absent the day we are there or they attend Richland High or Carmichael, we distribute passes at the bus lot at 710 Thayer Dr. thru the 10<sup>th</sup> of each month. That schedule is:

**Monday – Thursday 7:30-9:00 & 2:30-3:30**  
**Friday's 7:30-9:00 & 1:30-2:30**

During distribution week there will be times when the passes are not in the building.

**Q. Can a sibling sign for their brother or sisters bus pass?**

A. Yes, as long as they live at the same address. Any student signing for a sibling is responsible for that pass as well as their own. Passes lost, stolen, damaged or given to a friend will not be replaced. Anyone fraudulently obtaining or willingly giving away another student's bus pass will be immediately disqualified for the remainder of the school year.

**Q. Can my neighbor pick up my students pass when they pick up their students?**

A. No. Only the eligible student, a sibling residing at the same address or parent/guardian may sign for bus passes.

**Q. My student has never ridden Ben Franklin Transit. What do I do?**

A. Ben Franklin Transit can be reached at 735-5100. They have a new rider training program that your student can sign up for at no cost. All Ben Franklin Transit bus route questions should be directed to Ben Franklin Transit.

**Notice:**

Bus passes are provided as a courtesy to eligible students. Anyone conducting themselves in a disrespectful manner while obtaining or trying to obtain a bus pass will be disqualified from the program.

**Transportation**

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